

PRIVACY STATEMENT Ferienhotel Birkenhof

1. Basis

This privacy statement concerns all persons, which use the services of **Brigitte Jank**. We are hereby informing you of the type, extent and purpose of the capture and use of your personal data by our company. We respect your privacy and are committed to precisely following the legal requirements for the processing of your personal data (EU regulation no. 679/2016 (GDPR), DSG 2000, DSG 2018 and TKG 2003). All your personal data is processed on this basis.

Responsible for the processing of data:

Brigitte Jank
Höfling 1
9640 Kötschach-Mauthen
AUSTRIA
FON +43 4715 7715
E-Mail: birkenhof@sonnenseite.at

By using our services and providing your consent in accordance with this declaration, you confirm that you are 14-years or above and are able to give valid consent, or you have provided us with a valid declaration of consent from your legal guardian or solicitors.

2. Information in accordance with Art 13 GDPR

Your personal data, particularly your

- Master data (last name, first name, place of residence, address, email address, telephone and fax numbers, date of birth),
- the data contained in your travel documents (passport number, passport data, date of birth) and ID data (personal IDs, driving licenses),
- data regarding payment type and pertaining to payments, in particular EC-cards, credit cards and bank cards,
- length of stay, conditions,

are required for our services. In particular, these include bookings restaurants, vouchers - including customer system.

We do not use profiling methods or make automated decisions.

The legal foundations for these data processing procedures are

- the fulfilment of our pre-contractual and contractual obligations to yourself,
- consent declarations obtained from yourself,
- statutory, contractual or other legal obligations (e.g. documentation rights and obligations as per finance and accounting, tax and customs regulations, contract administration, reporting regulations, legal disputes) as well as Art. 96 TKG and
- our legitimate interests (e.g. the betterment of our client services, also within the scope of direct advertising or the perception of our own legal interests).

The length for which the data is saved is calculated in accordance with the length of our business relationship, the declarations of consent, as provided by yourself, as well as the statutory requirements to preserve records and legal obligations, which apply to our business.

3. Our internet presence

By entering your personal data into one of our contact forms, you acknowledge that it is saved and processed by us for the duration of this concrete enquiry. This applies to the enquiries you submit via contact forms, chat and emails in particular. We need this data to process your enquiry and also save your IP address, in these cases, for evidence preservation. The data is saved provided it is required to aid with potential supplementary or follow-up questions by you or us.

The legal basis for this data processing is your declaration of consent, our pre-contractual and contractual obligations to you, our legitimate interests and legal requirements of any kind and Art. 96 TKG.

4. Newsletter

You are free to subscribe to our newsletter. Registration, which requires you to submit your email address and consent to receiving the newsletter, can only take place when you acknowledge a link for registration, which you receive per email.

In every newsletter which you receive, you will find all information pertaining to unsubscribing from the newsletter. For more information on our newsletter, please contact us under birkenhof@sonnenseite.at. We are happy to help.

The content of our website has been carefully curated and repeatedly checked, however we cannot be held accountable for the topicality, validity and scope of the supplied information. Damage claims pertaining to use or non-use of the information or by using false or incomplete information is excluded. All offers are subject to change and are considered non-binding. We reserve the right to change, supplement, delete or temporarily or entirely unpublish the website or parts thereof without prior notice.

The content and the coding of our website are protected by copyright and ancillary copyright laws. Every reproduction - even in part - and publication, in particular copying of texts, graphics and photos is forbidden, without obtaining our prior written approval.

5. Transferring to third parties

Through reporting regulations we must pass your data to our local community **Dellach im Gailtal**. No transmission to others will be done.

For more information please contact us under birkenhof@sonnenseite.at.

6. Cookies and tracking services

We don't use cookies and no tracking services.

We also use third party content on our website, in order to curate the most informative and comfortable web experience for you. This includes e.g. Google Maps, RSS feeds or Youtube. Due to technical reasons, these third party providers will receive your IP

address. We have no control over the use of this data by the third party providers. In these instances, we refer to the privacy statements of the relevant provider.

We use Facebook social plug-ins of the social network Facebook, operated by Facebook Ireland Limited, 4 Grand Canal Square Dublin 2, Ireland, and Facebook Inc., 1601 S. California Avenue, Palo Alto, CA 94303, USA. These plug-ins are buttons with which Facebook measures who uses our website. If the user is also registered as a user with Facebook and is logged into their account, then Facebook will also save further information. For technical reasons, Facebook receives your IP address. We have no control over the use of this data by Facebook. In this instance, we refer to the privacy statements of Facebook which can be accessed via the following link:

- <https://www.facebook.com/help/568137493302217>.

You will also be able to access other information there, such as how you can block Facebook social plug-ins with your browser.

7. Contact

You can request access to your personal data, saved by us, at any time and free of charge. As the person concerned, you have a right to retraction, information, deletion, correction and restriction of your personal data, provided we are not bound by a statutory requirement to preserve these records.

For more information regarding your rights as the person concerned, please contact us under

Brigitte Jank
Höfling 1
9640 Kötschach-Mauthen
AUSTRIA
FON +43 4715 7715
E-Mail: birkenhof@sonnenseite.at

We are happy to help. The Austrian Data Protection Authority (DSB) Wickenburggasse 8-10, 1080 Vienna is responsible for complaints, as the relevant regulatory authority.

8. Other

We have implemented organisational and technical protective measures in places which we continually evaluate and adapt where necessary, to protect your personal data which is saved and processed by us.

We reserve the right to change this privacy statement at any time to adapt to new developments. The new version is valid from date of publication on our website. The current version of the privacy statement can be viewed on our website via

http://www.sonnenseite.at/DSGVO_e.html

our imprint via

http://www.sonnenseite.at/impressum_e.html.